

## Created October 2009

This application note will show how to install a TSP100U on Windows 7 64bit using the TSP100 futurePRNT 3.0 Driver.

Star Micronics printers are fully supported on Windows 7.

## Installing a TSP100U on Windows 7 64 Bit



1. Connect the printer to the PC and turn the printer power ON

If there is no printer Software available on the PC, the system will display a message that the Device driver software was not successfully installed. For the TSP100 on 64bit, the Software will not be pre-installed; therefore the printer will need to be added manually.

| <ul> <li>Printers an</li> </ul> | d Faxes (2)                            |
|---------------------------------|--|
| A                               |  |
| Fax                             | Microsoft<br>XPS<br>Document<br>Writer |
| • Unspecifie                    | d (1)                                  |
| J                               |  |
| Star ISP143                     |  |

Since the system did not find the software, it automatically puts the printer in an unspecified section in Printers and Faxes.



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| 64bit   |   |
|---|---|
| Documents   |   |
| Pictures  |   |
| Music   |   |
| Games   |   |
|   |   |
| Computer  | Open  |
| Computer  | Open<br>Manage  |
| Computer<br>Control Panel   | Open<br>Manage<br>Map network drive<br>Disconnect network drive   |
| Computer<br>Control Panel<br>Devices and Printe<br>Default Programs                     | Open         Manage         Map network drive         Disconnect network drive         Show on Desktop                |
| Computer<br>Control Panel<br>Devices and Printe<br>Default Programs<br>Help and Support | Open         Manage         Map network drive         Disconnect network drive         Show on Desktop         Rename |

2. To continue installing the printer, right-click on the Computer Icon and click on Manage



The Star TSP100 printer will be displayed under Other Devices



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| StarTSP143 (STR_ | Update Driver Software    |
|------------------|---------------------------|
|                  | Disable                   |
|                  | Uninstall                 |
|                  | Scan for hardware changes |
|                  | Properties                |

3. Right-click on the Star printer and click Update Driver Software...

| Update Driver Software - StarTSP143 (STR_T-001)  |               |
|--|---------------|
| How do you want to search for driver software?   |               |
| Search automatically for updated driver software<br>Windows will search your computer and the Internet for the latest driver so<br>for your device, unless you've disabled this feature in your device installati<br>settings. | oftware<br>on |
| Browse my computer for driver software<br>Locate and install driver software manually.   |               |
|  |               |
|  | Cancel        |

4. Choose the 2<sup>nd</sup> option to Browse computer for driver software



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| Browse for driver software on  | your computer  |                                   |
|--|--|-----------------------------------|
| Search for driver software in this locatio   | n:   |                                   |
| C:\Users\64bit\Documents   |  | Browse                            |
| Include subfolders   |  |                                   |
|  |  |                                   |
| Let me pick from a list of<br>This list will show installed driver<br>software in the same category as | device drivers on my co<br>software compatible with the o<br>the device. | omputer<br>device, and all driver |

## 5. Click Browse

|        | Mac             |       |   |
|--------|-----------------|-------|---|
|        |                 |       | - |
|        | Win2K_XP        |       |   |
| Þ 🍌 1  | Win9X           |       |   |
| ۱ 🍓 ک  | WinVista        |       | 1 |
| ے ا    | PrinterDriver   |       | E |
|        | amd64           |       |   |
| Þ ⊕ C[ | Drive (F:) U3 S | ystem |   |

6. Browse to the TSP100 3.0 CD and open the WinVista folder. Select the PrinterDriver folder and click OK



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| Update Driver Software - StarTSP143 (STR_T-001) | × |
|---|---|
| Installing driver software                      |   |
|   | ì |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |

It will begin installing the driver software

| Update Driver Software - Star TSP100 Cutter (TSP143)                 | ×     |
|--|-------|
| Windows has successfully updated your driver software                |       |
| Windows has finished installing the driver software for this device: |       |
| Star TSP100 Cutter (TSP143)  |       |
|  |       |
|  |       |
|  |       |
|  |       |
|  | Close |

It will confirm that Windows has successfully updated your driver software – click Close.



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7. Open Control Panel/Hardware and Sound/Devices and Printers The TSP100 will display.

|   | See what's printing    |
|---|------------------------|
| 1 | Set as default printer |
|   | Printing preferences   |
|   | Printer properties     |
|   | Create shortcut        |
|   | Troubleshoot           |
|   | Remove device          |
|   | Properties             |

To confirm that there is communication with the printer, right-click on the Star TSP100 and click on Printer properties. Then click on Print Test page. Once a test page prints, communication has been established.

Congratulations! You have just installed your Star TSP100 on Windows 7 64bit.